

Job Title:	Administrative Assistant	Reports To:	Administrative Team Leader
Department/Group:	Administration	Job Code/ Req#:	70110
Location:	MI – Kalamazoo	Travel Required:	Yes
Level/Salary Range:	To be determined	Position Type:	Full-Time, Exempt
HR Contact:	Ashleigh Crisp Hobart	Date posted:	October 12, 2012
Will Train Applicant(s):	Yes	Posting Expires:	Until position is filled

Applications Accepted By:

FAX OR E-MAIL:

(269)492-1439 or hr@gshom.org

Subject Line: Administrative Assistant - Kalamazoo

Attention: HR Department

MAIL:

HR Department

Girl Scouts Heart of Michigan

601 W Maple

Kalamazoo, MI 49008

Job Description

ROLE AND RESPONSIBILITIES

- 1. Provide clerical and administrative assistance to the Membership and Program departments.
- 2. Will personally assist the Program Manager with record keeping, mailings, phone calls and other duties as needed.
- 3. Screen potential program providers and direct them to appropriate staff member and region.
- 4. Answer routine inquiries of volunteers and staff in a courteous and helpful manner.
- 5. Prepare and edit letters, reports, questionnaires, forms and similar documents with Microsoft Office.
- 6. Maintain databases by entering, manipulating and analyzing data through Microsoft Office and online data registration systems.
- 7. Work within established departmental and organizational policies and procedures.
- 8. Maintain, monitor, and update files and records.
- 9. Recognize the need for, and maintain, the confidentiality of information, when appropriate.
- 10. Remain knowledgeable of council activities and relationships in order to disseminate mail, information, and other correspondence.
- 11. Schedule work in accordance with priorities, informing supervisor when necessary of conflicting priorities, to meet deadlines.
- 12. Type inter-agency communications, narrative and statistical documents when requested
- 13. Assist with answering a multi-line phone and transferring to appropriate staff member.
- 14. Assist in the retail shop as needed.
- 15. Job may require some travel between regions.
- 16. Other duties as assigned.

EDUCATION

Associate's degree or equivalent experience in a related field.

PREFERRED SKILLS

- Possess excellent oral and written communication skills to work in team environment.
- Assist with proofreading program documents.
- Willingness to accept new responsibilities and handle multiple projects.
- Ability to work independently, multi-tasking simultaneous projects and work well with all levels of staff



and volunteers.

- Computer literate/proficient in Microsoft Office, specifically Word and Excel.
- Organizational/multi-tasking skills.
- Excellent customer service.
- Perform in a professional and courteous manner at all times.

BENEFITS

- Medical
- Dental
- Vision
- Life
- Flexible Spending Accounts
- 403(b)
- Vacation
- Sick
- Personal Leave
- Floating Holiday
- Holiday Pay

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